

## INSP004 - ANNUAL INSPECTION EBIKE

After 10 months or 1200 km (depending on what occurs sooner) it makes sense to book an annual maintenance. This can be booked at the bike dealer of your choice or directly at NICOLAI GmbH. This period and necessity has little to do with the robust NICOLAI frame at the heart of your bike, but with the maintenance rules and wear behavior of the suspension elements, brakes and gears. After receiving the bike, it will be checked by our technician and you will be informed about the cost of the necessary spare and wear parts and labor.

We ship the BIKE exclusively in the NICOLAI BIKEBOX. If you do not have a NICOLAI BIKEBOX, we will have to charge you for it.

We strongly recommend that you ship the BIKES to Mehle in the NICOLAI BIKEBOX. Of course, you are also free to send your BIKE to us by the shipping method of your choice. The NICOLAI BIKEBOX is a reusable package and costs one time 89,00€. With a new purchase of a complete bike we charge the BOX with 50,00€.

Of course, the BIKE can also be brought by you to the company headquarters in Mehle and picked up. For more information about the NICOLAI BIKEBOX please read the last section. The indicated prices are valid ONLY for national shipping.

<b>PRICING - ANNUAL INSPECTION EBIKE</b>	
NICOLAI BIKEBOX	109,00 €
FIRST TIME SHIPMENT OF EMPTY BIKEBOX TO CUSTOMER	67,00 €
PICKUP BIKEBOX FROM THE CUSTOMER	79,00 €
ANNUAL INSPECTION - WORKING TIME - EBIKE	149,00 €
SHIPPING BIKEBOX TO CUSTOMER	67,00 €

Within the initial inspection the following activities are carried out by Nicolai GmbH i.A.:

- Checking of all bolted connections including setting of the correct torque; functional check of the rear wheel bearings/levers, cleaning/greasing of the bearings if necessary; visual inspection for cracks or damage to the frame, fork and other components.
- SPRING: Leak test
- CONTROL BEARINGS: inspection and adjustment
- DRIVE & SHIFT: Functional check and readjustment if necessary; wear measurement of chain/belt
- SADDLE & SADDLE POST: Check of all bolted connections; functional test
- WHEELS & TYRES: Visual inspection for wear and damage; functional inspection of freewheel and bearings; re-centering of light side impacts
- BRAKES: Functional inspection; inspection of brake discs, brake pads and pressure point.
- COCKPIT: Visual inspection for damage and cracks; cleaning of contact points.

- BIKE: Checking of all plug-in connections; system diagnosis as well as creation of a diagnostic report; firmware update (if available)
- DRIVE: Functional check of all components (e.g. lighting, brakes, gears, suspension)

The following activities or components are not included in the inspection and must be additionally exchanged and invoiced depending on necessity. If these things are necessary, we will inform you about the costs beforehand. It is then up to you to decide which activities will be performed:

- all wearing parts such as: Brake pads, tires, hoses, chains, belts, sprockets, sprockets, brake fluid, etc.
- Components damaged by crash, overload or misuse such as: kinked lines or cables, damaged cables, bent handlebars, seat post, cranks, pedals, dented rims, scratches on suspension components, broken spokes.
- Labor times for removal of defective components and labor times for installation of new component .
- The maintenance recommended by the suspension manufacturer at certain times by the respective factory service of FOX or Rock Shox or EXT.
- The cleaning of dirty bikes
- E-bike : paid software upgrades

The following information is important for the processing of JOBRAD SERVICE INSPECTIONS:

An inspection of your bike is reasonable and necessary to keep your bike in good working order. Your job bike lease provides for 3 service inspections over the period of 36 months. You will receive a 70€ voucher per inspection from Jobrad, which we can redeem as a service provider at JOBRAD. Since our bikes are very elaborately and high quality manufactured and equipped, it makes sense in our eyes to perform a thorough inspection. The cost of a thorough inspection is not covered by the JOBRAD flat rate. We will charge you for any costs incurred by the inspection that exceed the flat rate. If you do not have a valid JOBRAD voucher, the total amount of the service will be the specified amount. With a JOBRAD voucher the gross amount is reduced by 70€.